

# Bus **1**.com

## Smart B2B Transportation Solutions for Events, Corporates & Tourism in the UAE





# Our Core Services



## Tourists Buses:

- ✓ Excursions
- ✓ Airport Transfers
- ✓ City Tours
- ✓ VIP & Custom Transfer



## Employee Shuttles:

- ✓ Office Staff Shuttles
- ✓ Industrial Workers Transportation



## School Buses:

- ✓ School Excursions
- ✓ Children Transportation



## Events Transportation:

- ✓ MICE
- ✓ Sports Events
- ✓ Concerts & City Events
- ✓ Corporate Events



# We Understand Our Clients Challenges

Unhappy employees

Delays

Disorganization of transport services

Unpredictability of transport providers

Uncontrolled drivers

Document issues





# End-to-End Transport Service Management



We conduct a briefing to understand the purpose of your transport needs

1



We select the appropriate vehicle based on your requirements – any quantity, type, and level of comfort

2



We design optimal routes for your trips

3



We monitor every trip

4



A personal manager is ready to handle any issues 24/7



We ensure drivers are checked: we call them before each trip and send push notifications to their phones



We inspect the vehicles' condition, and in case of any unforeseen issues, we provide a replacement promptly

# We Provide Any Quantity and Type of Buses with Drivers

Operational management of any number and type of buses



Our vehicles ensure on-time arrivals, with no delays

5



We provide the necessary reporting format for you

6



All contractual obligations are fully met

7

## Your Trips, Professionally Managed from Start to Finish

Every journey is monitored and supported by our dedicated team – including a personal manager, logistics coordinator, and IT specialists – to ensure a smooth, safe, and high-quality transportation experience.

# Reliable Drivers & Route Control System

We ensure every trip runs smoothly with strict operational oversight and professional standards

Drivers receive SMS notifications and real-time updates for every scheduled trip



In case of unexpected issues, we dispatch a replacement vehicle immediately to avoid delays



Our team personally calls each driver before departure, with round-the-clock dispatch support available for coordination



Certified mechanics check each vehicle before departure to ensure road safety and compliance





# Personalized Service & Quality Control

## Dedicated Manager for Every Client

Each client is assigned a personal manager to oversee planning, communication, and support throughout the entire process



## 24/7 Quality Control Department

Our quality assurance team monitors all trips in real time, ensuring service standards are consistently met



## Executive Oversight for Key Clients

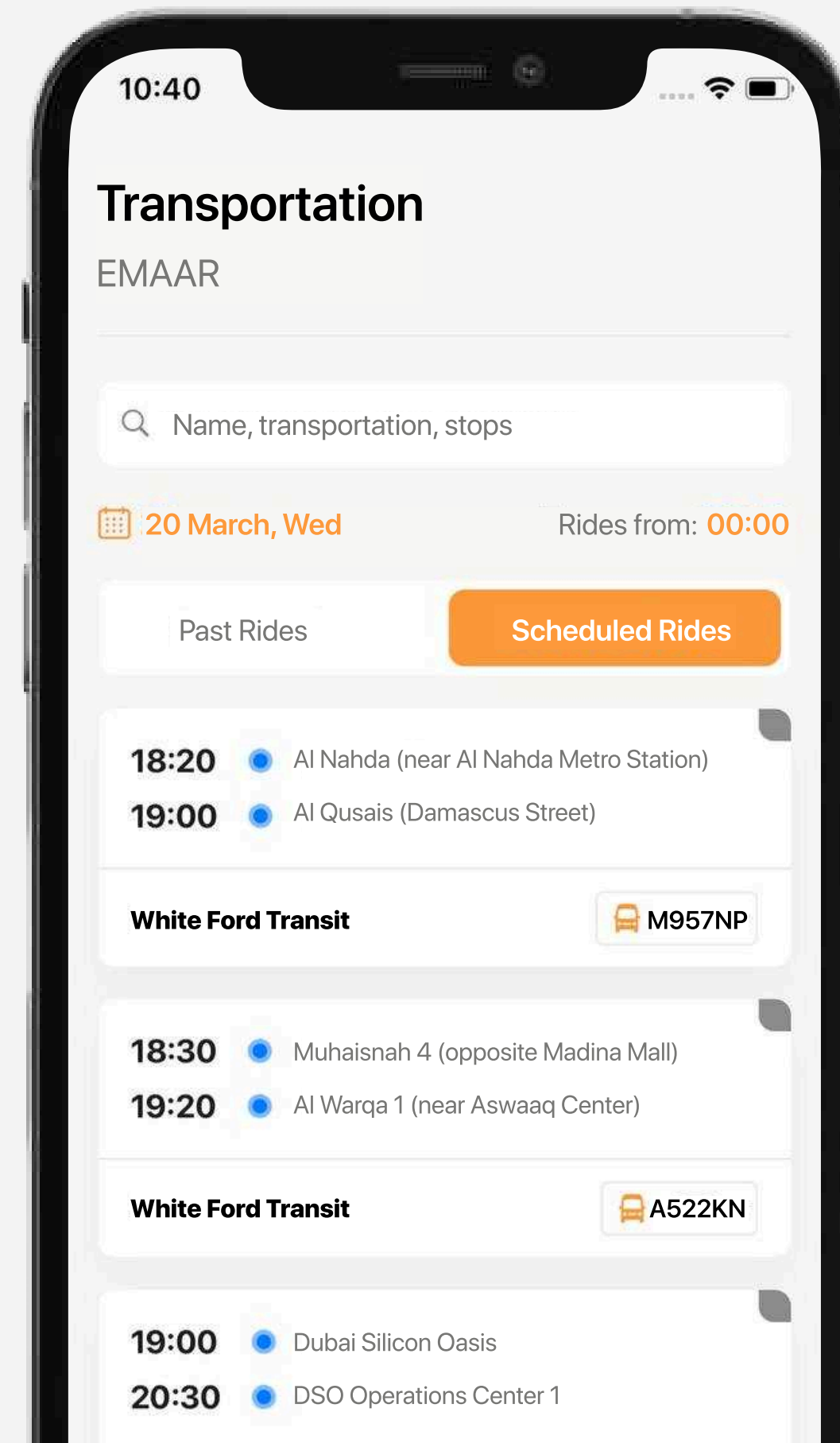
For high-priority accounts, the department head personally reviews and approves routes to guarantee flawless execution



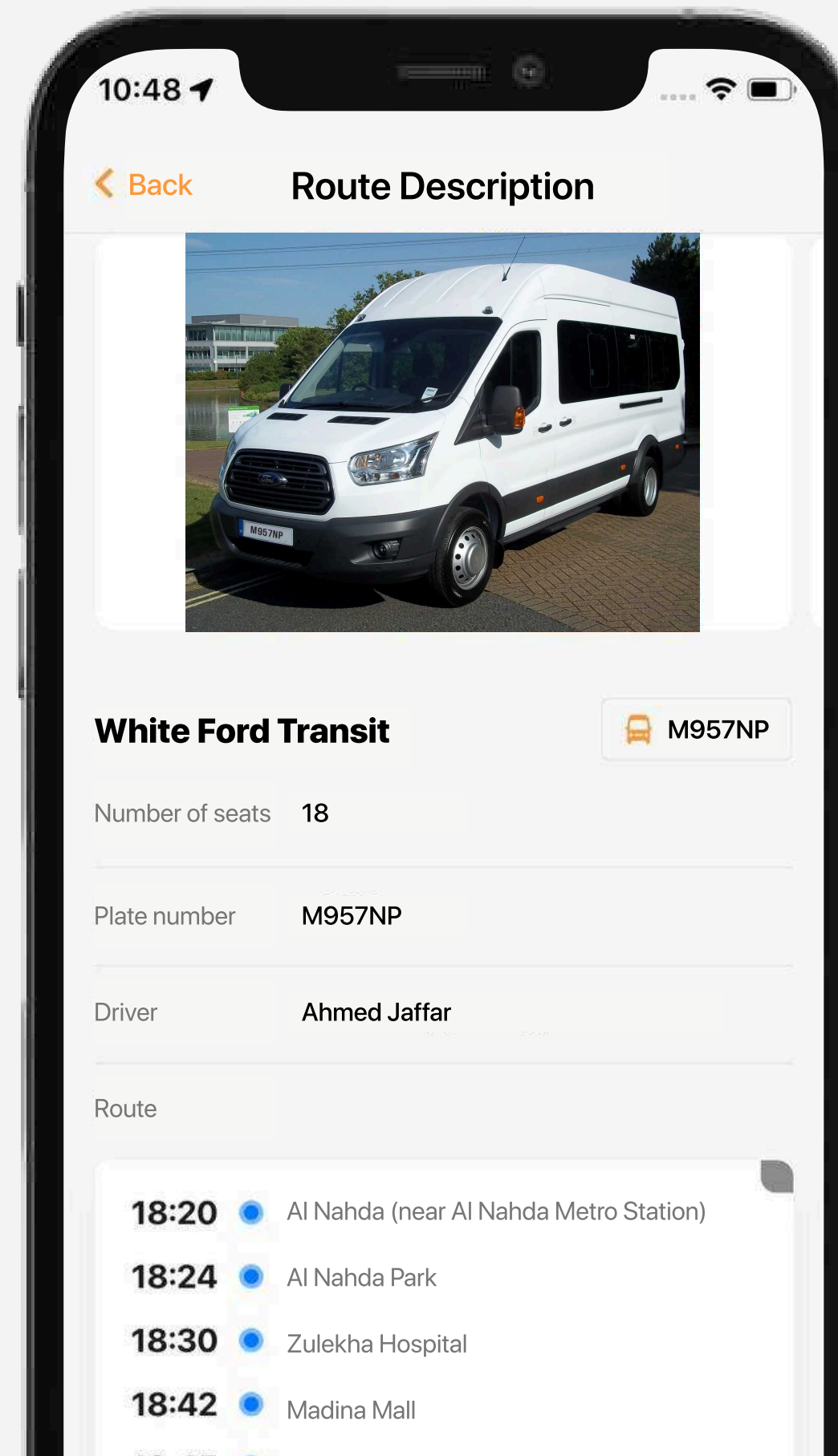


# Mobile Application for Your Passengers

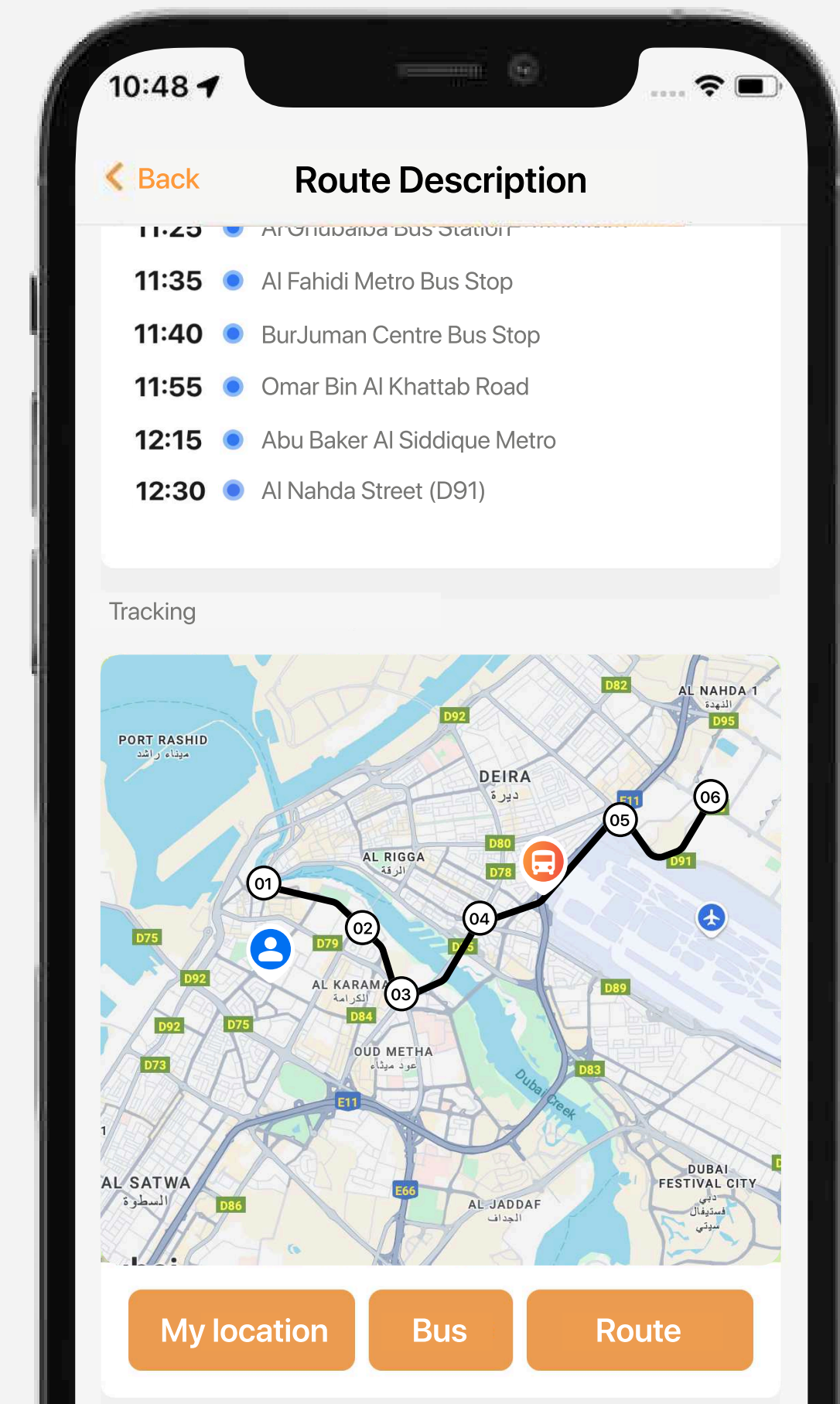
Full transportation schedule of your organization



Photo, license plate number, and arrival time at each stop for every trip



Display of passenger transport and each stop on the map





# Trusted by Global Brands. Proven on the World Stage



## E&Y Award for Excellence

Received a prestigious transport innovation award from Ernst & Young in 2019, recognizing operational excellence and market leadership



## Corporate Experience That Matters

Our team has worked within global corporations, contributing to projects across:

**NOKIA**



**Uber**



## Trusted for the World's Biggest Events

Part of the Hospitality Transport Team during the FIFA World Cup 2022 (Qatar)




Official Transport Contractor at the BRICS Summit 2024





# Contact Us Today

 +971 50 186 8554

 [info@bus1.com](mailto:info@bus1.com)

 [www.bus1.com](http://www.bus1.com)



**We are available 24/7**